

# COOKIE POLICY

vihamoforhaiti.org

Effective Date: February 1, 2026

Last updated: February 1, 2026

Responsible entity: VIHAMO FOR HAITI, registered business name of 2569611 Ontario Inc.

## 1. Introduction

This Cookie Policy explains what cookies are, how we use them on our website, and how you can control them. We comply with applicable privacy regulations, including GDPR (General Data Protection Regulation), PIPEDA (Personal Information Protection and Electronic Documents Act), and other relevant cookie laws.

### 1.1 What are Cookies?

Cookies are small text files stored on your device when you visit a website. They help us:

- Remember your preferences.
- Improve site functionality.
- Analyze site usage.
- Personalize your experience.

### 1.2 Main Types of Cookies

- Essential cookies: Necessary for basic site operation.
- Analytics cookies: To understand how you use the site.
- Marketing cookies: To show relevant content.
- Functionality cookies: To enhance user experience.

## 2. Cookies We Use

### 2.1 Essential Cookies (Always Active)

These cookies are strictly necessary for the website to function and cannot be disabled.

#### 2.1.1 Authentication and Session Cookies

Name	Provider	Type	Duration	Purpose
PHPSESSID	Our server	Session	Until browser closes	Maintain active session during navigation
csrf_token	Our server	Persistent	2 hours	Protection against CSRF attacks on forms

### 2.1.2 Donation Cart Cookies

Name	Provider	Type	Duration	Purpose
donation_cart	Our site	Persistent	30 days	Remember donation cart contents

### 2.1.3 Consent Cookies

Name	Provider	Type	Duration	Purpose
cookie_consent	Our site	Persistent	1 year	Remember your cookie preferences
privacy_settings	Our site	Persistent	1 year	Save your privacy settings

### 2.2 Analytics Cookies (With Consent Only)

We use Google Analytics to understand how visitors interact with our site. Data is collected anonymously: pages visited, time on site, access method, device/browser, approximate location.

Name	Provider	Type	Duration	Purpose
_ga	Google Analytics	Persistent	2 years	Distinguish unique users
ga*	Google Analytics 4	Persistent	2 years	Maintain session state
_gid	Google Analytics	Persistent	24 hours	Distinguish unique users for a day
_gat	Google Analytics	Session	1 minute	Limit request rate

### 2.3 Marketing Cookies (With Consent Only)

We use marketing cookies to show relevant ads and measure campaign effectiveness.

Name	Provider	Type	Duration	Purpose
_gcl_a u	Google Ads	Persistent	3 months	Measure ad effectiveness
_fbp	Facebook	Persistent	3 months	Deliver and measure Facebook ads
li_fat_i d	LinkedIn	Persistent	30 days	Measure LinkedIn campaign effectiveness

### 2.4 Functionality Cookies (With Consent Only)

These improve site functionality and personalization.

Name	Provider	Type	Duration	Purpose
user_preferences	Our site	Persistent	1 year	Remember language and user settings
donation_history	Our site	Persistent	6 months	Recall past donations to ease future ones
stripe_mid	Stripe	Persistent	1 year	Secure payment processing (we do not store card data)

### 3. Third-Party Cookies

#### 3.1 Analytics Providers

- Google Analytics:
  - <https://analytics.google.com>
  - , Privacy:
    - <https://policies.google.com/privacy>
  - , Opt-out:
    - <https://tools.google.com/dlpage/gaoptout>
- Google Tag Manager:
  - <https://tagmanager.google.com>
  - , Privacy:
    - <https://policies.google.com/privacy>

#### 3.2 Payment Providers

- Stripe:
  - <https://stripe.com>
  - , Privacy:
    - <https://stripe.com/privacy>
- PayPal:
  - <https://paypal.com>
  - , Privacy:
    - <https://paypal.com/webapps/mpp/ua/privacy-full>

### 3.3 Communication Providers

- Mailchimp:
  - <https://mailchimp.com>
  - , Privacy:
    - <https://mailchimp.com/legal/privacy/>
- SendGrid:
  - <https://sendgrid.com>
  - , Privacy:
    - <https://sendgrid.com/policies/privacy/>

### 3.4 Security Providers

- Cloudflare:
  - <https://cloudflare.com>
  - , Privacy:
    - <https://www.cloudflare.com/privacypolicy/>

## 4. Managing Cookies

### 4.1 Browser Settings

You can control cookies through your browser settings.


Browser	Steps
Google Chrome	Settings > Privacy and security > Cookies and other site data
Mozilla Firefox	Preferences > Privacy & Security > Cookies and Site Data
Safari	Preferences > Privacy > Manage Website Data
Microsoft Edge	Settings > Privacy, search, and services > Cookies and site permissions

### 4.2 Opt-out Tools

- Google Analytics: Browser plugin
- <https://tools.google.com/dlpage/gaoptout>
- Behavioral Advertising: Your Online Choices (EU)
- <http://www.youronlinechoices.com/>
- , DAA (US)
- <http://www.aboutads.info/choices/>
- , AdChoices (CA)
- <http://youradchoices.ca/>

### 4.3 Our Privacy Center

Manage preferences directly on the site:





- Floating button:  Privacy (bottom right corner)
- Granular settings: Control by category
- Real-time changes: Immediate application

## 5. Cookies by Category

Category	Total Duration	Cookies	Purpose	Legal Basis	Can Disable?
Essential	Up to 2 years	5	Basic site operation	Legitimate interest	No
Analytics	Up to 2 years	4	Usage analysis and improvements	Consent	Yes
Marketing	Up to 3 months	3	Advertising and campaigns	Consent	Yes
Functionality	Up to 1 year	3	Personalization	Consent	Yes




## 6. Impact of Disabling Cookies

### 6.1 Essential Cookies





-  Donation cart lost on browser close
-  Repeated logins required
-  Some functions fail
-  Reduced security

We do not recommend disabling these.




## 6.2 Analytics Cookies

-  No usage insights for improvements
-  Harder to enhance user experience
-  Better privacy protection

## 6.3 Marketing Cookies

-  Fewer personalized ads
-  Better privacy
-  Less relevant ads
-  More generic ads

## 6.4 Functionality Cookies

-  Reset preferences each visit
-  No language memory
-  Basic experience intact

# 7. Cookie Retention and Deletion

## 7.1 Duration

- Session cookies: Deleted on browser close.
- Persistent cookies: Deleted after specified period.
- Automatic cleanup: Expired cookies removed periodically.

## 7.2 Manual Deletion

1. Go to browser cookie settings.
2. Select "Delete all cookies" or specific site cookies.
3. Confirm.

## 7.3 Third-Party Retention

Follows each provider's policy (e.g., Google Analytics up to 26 months).

# 8. Cookies on Mobile Devices

## 8.1 Mobile Browsers

Same policies apply; managed via mobile browser settings.

## 8.2 Similar Technologies

We also use:

- Local Storage / Session Storage
- Web beacons in emails
- SDKs where applicable

## 9. Changes to This Policy

### 9.1 Updates

We may update this policy when:

- Site features change.
- New services are added.
- Laws evolve.
- Privacy practices are modified.

### 9.2 Notification

- Significant changes: Site banner and email (30 days notice if possible).
- Minor changes: Page update only.

### 9.3 Previous Versions

Available upon request via

[donors@vihamoforhaiti.org](mailto:donors@vihamoforhaiti.org)

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## 10. Contact and Complaints

### 10.1 Contact Information

Data Protection Officer:

- Email:
- [donors@vihamoforhaiti.org](mailto:donors@vihamoforhaiti.org)
- (Subject: "Cookie Inquiry")
- Response time: Maximum 72 hours
- Postal Address: 2569611 Ontario Inc., 500 Sheppard Avenue East, Suite 207a, North York, Ontario, M2N6H7, Canada

### 10.2 Supervisory Authorities

#### 10.2.1 Canada

Office of the Privacy Commissioner of Canada:

<https://www.priv.gc.ca>

, Phone: 1-800-282-1376

### 10.2.2 EU

Local Data Protection Authorities:

[https://edpb.europa.eu/about-edpb/board/members\\_en](https://edpb.europa.eu/about-edpb/board/members_en)

### 10.2.3 US

Federal Trade Commission:

<https://www.ftc.gov>

## 10.3 Complaints Process

1. Direct contact first.
2. Escalate to authorities if needed.
3. We track all complaints and resolutions.

# 11. Consent

## 11.1 Providing Consent

Consent is given by:

- Clicking "Accept" on the cookie banner.
- Using the privacy center.
- Continuing to browse after notice.

## 11.2 Withdrawing Consent

- Privacy center.
- Browser settings.
- Direct contact.
- Third-party opt-outs.

Changes effective immediately and persistent.

# 12. Additional Resources

## 12.1 Browser Guides

- Chrome:
- <https://support.google.com/accounts/answer/61416>

- Firefox:
  - <https://support.mozilla.org/kb/cookies-information-websites-store-on-your-computer>
- Safari:
  - <https://support.apple.com/guide/safari/manage-cookies-ibrw1149/mac>
- Edge:
  - <https://support.microsoft.com/en-us/microsoft-edge/delete-cookies-in-microsoft-edge-63947406-40ac-c3b8-59b0-0d69e4a98e2>

## 12.2 Privacy Tools

Privacy Badger, uBlock Origin, Ghostery, Disconnect.

Date of last update: November 21, 2025

Next review: February 21, 2026

Version: 2.0

For questions, contact

[donors@vihamoforhaiti.org](mailto:donors@vihamoforhaiti.org)

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# POLÍTICA DE COOKIES

vihamoforhaiti.org

Fecha de vigencia: 1 de febrero de 2026

Última actualización: 1 de febrero de 2026

Entidad responsable: VIHAMO FOR HAITI, nombre comercial registrado de 2569611 Ontario Inc.

## 1. Introducción

Esta Política de Cookies explica qué son las cookies, cómo las utilizamos en nuestro sitio web y cómo puede controlarlas. Cumplimos con las regulaciones de privacidad aplicables, incluyendo GDPR (Reglamento General de Protección de Datos), PIPEDA (Ley Canadiense de Protección de Información Personal y Documentos Electrónicos) y otras leyes relevantes sobre cookies.

### 1.1 ¿Qué son las Cookies?

Las cookies son pequeños archivos de texto que se almacenan en su dispositivo cuando visita un sitio web. Nos ayudan a:

- Recordar sus preferencias.
- Mejorar la funcionalidad del sitio.
- Analizar el uso del sitio.
- Personalizar su experiencia.

## 1.2 Tipos Principales de Cookies

- Cookies esenciales: Necesarias para el funcionamiento básico.
- Cookies de análisis: Para entender cómo usa el sitio.
- Cookies de marketing: Para mostrar contenido relevante.
- Cookies de funcionalidad: Para mejorar la experiencia del usuario.

## 2. Cookies que Utilizamos

### 2.1 Cookies Esenciales (Siempre Activas)

Estas cookies son estrictamente necesarias para el funcionamiento del sitio web y no se pueden desactivar.

#### 2.1.1 Cookies de Autenticación y Sesión

Nombre	Proveedor	Tipo	Duración	Propósito
PHPSESSID	Nuestro servidor	Sesión	Hasta cerrar navegador	Mantener sesión activa durante navegación
csrf_token	Nuestro servidor	Persistente	2 horas	Protección contra ataques CSRF en formularios

#### 2.1.2 Cookies de Carrito de Donaciones

Nombre	Proveedor	Tipo	Duración	Propósito
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donation_cart	Nuestro sitio	Persistente	30 días	Recordar contenido del carrito de donaciones
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### 2.1.3 Cookies de Consentimiento

Nombre	Proveedor	Tipo	Duración	Propósito
cookie_consent	Nuestro sitio	Persistente	1 año	Recordar preferencias de cookies
privacy_settings	Nuestro sitio	Persistente	1 año	Guardar configuraciones de privacidad

### 2.2 Cookies de Análisis (Solo con Consentimiento)

Utilizamos Google Analytics para entender cómo interactúan los visitantes con nuestro sitio. Los datos se recopilan de forma anónima: páginas visitadas, tiempo en el sitio, método de acceso, dispositivo/navegador, ubicación aproximada.

Nombre	Proveedor	Tipo	Duración	Propósito
_ga	Google Analytics	Persistente	2 años	Distinguir usuarios únicos
ga*	Google Analytics 4	Persistente	2 años	Mantener estado de sesión
_gid	Google Analytics	Persistente	24 horas	Distinguir usuarios únicos durante un día

_gat	Google Analytics	Sesión	1 minuto	Limitar velocidad de solicitudes
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### 2.3 Cookies de Marketing (Solo con Consentimiento)

Utilizamos cookies de marketing para mostrar anuncios relevantes y medir la efectividad de nuestras campañas.

Nombre	Proveedor	Tipo	Duración	Propósito
_gcl_au	Google Ads	Persistente	3 meses	Medir efectividad de anuncios
_fbp	Facebook	Persistente	3 meses	Entregar y medir anuncios en Facebook
li_fat_id	LinkedIn	Persistente	30 días	Medir efectividad de campañas de LinkedIn

### 2.4 Cookies de Funcionalidad (Solo con Consentimiento)

Mejoran la funcionalidad y personalización del sitio.

Nombre	Proveedor	Tipo	Duración	Propósito
user_preferences	Nuestro sitio	Persistente	1 año	Recordar idioma y configuraciones de usuario
donation_history	Nuestro sitio	Persistente	6 meses	Recordar donaciones anteriores para facilitar futuras

stripe_mid	Stripe	Persistente	1 año	Procesamiento seguro de pagos (no almacenamos datos de tarjetas)
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### 3. Cookies de Terceros

#### 3.1 Proveedores de Análisis

- Google Analytics:
- <https://analytics.google.com>
- , Privacidad:
- <https://policies.google.com/privacy>
- , Opt-out:
- <https://tools.google.com/dlpage/gaoptout>
- Google Tag Manager:
- <https://tagmanager.google.com>
- , Privacidad:
- <https://policies.google.com/privacy>

#### 3.2 Proveedores de Pagos

- Stripe:
- <https://stripe.com>
- , Privacidad:
- <https://stripe.com/privacy>
- PayPal:
- <https://paypal.com>
- , Privacidad:
- <https://paypal.com/webapps/mpp/ua/privacy-full>

#### 3.3 Proveedores de Comunicación

- Mailchimp:
- <https://mailchimp.com>
- , Privacidad:
- <https://mailchimp.com/legal/privacy/>
- SendGrid:
- <https://sendgrid.com>
- , Privacidad:
- <https://sendgrid.com/policies/privacy/>

#### 3.4 Proveedores de Seguridad

- Cloudflare:
- <https://cloudflare.com>

- , Privacidad:
- <https://www.cloudflare.com/privacypolicy/>

## 4. Gestión de Cookies

### 4.1 Configuración en su Navegador

Puede controlar las cookies a través de la configuración de su navegador.

Navegador	Pasos
Google Chrome	Configuración > Privacidad y seguridad > Cookies y otros datos de sitios
Mozilla Firefox	Preferencias > Privacidad y seguridad > Cookies y datos del sitio
Safari	Preferencias > Privacidad > Gestionar datos de sitios web
Microsoft Edge	Configuración > Privacidad, búsqueda y servicios > Cookies y permisos de sitio

### 4.2 Herramientas de Opt-out

- Google Analytics: Plugin
- <https://tools.google.com/dlpage/gaoptout>
- Publicidad Comportamental: Your Online Choices (UE) [
- [http://www.youronlinechoices.com/\]\(](http://www.youronlinechoices.com/)
- <http://www.youronlinechoices>